***RMA Form Comm-Co BV***

* Make sure to have reliable backups (test them!).
* Comm-Co is ***not responsible*** for loss of data.
* Do not send unrelated accessories. Only send whats necessary.
* Make sure to submit a clear complaint description (“It doesn’t work” isn’t very helpful).
* Delivery costs are taxed.
* Our terms and conditions apply to all our services.

|  |  |  |  |
| --- | --- | --- | --- |
| **RMA Number:** | |  | |
|  | |  | |
|  | Delivery address | | Invoice address if different from delivery address |
| Company |  | |  |
| Street + nr |  | |  |
| Postcode + Town |  | |  |
| Country |  | |  |
| Name |  | |  |
| Phone |  | |  |
| Fax |  | |  |
| E-mail address |  | |  |

**Information about your device**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Product number | | Serial number | | | | Description of fault | | | | Service contract | |
|  | |  | | | |  | | | |  | |
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| **More details about the fault:** | | | | |  | | | | | | |
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|  | | | | | | | | | | | | |
| **Miscellaneous (password, etc):** | | | |  | | | | | | | |
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|  | | | | | | | | | | | | |
| **Reason for return:** |  | | | | | | | | | | |
|  |  | | | | | | | | | | |
| Repairs | | | | | | | | Wrong delivery | | | |
| DoA (Dead on Arrival) | | | | | | | | Goods incomplete | | | |
| Repeat Repair  Please quote old RMA no: | | | | | | | | Other reason,  please state: | | | |
|  | | |  | | | |  |  |  | |  |

**Signature:**

|  |  |  |
| --- | --- | --- |
|  |  |  |
| Date |  | Signature |

**Company info**

|  |  |
| --- | --- |
| Comm-Co | Tel: +31114-370030 |
| Kreekzoom 9 | Fax: +31114-370029 |
| 4561 GX Hulst | E-Mail: info@comm-co.com |
| the Netherlands | Website: http://www.comm-co.com |