***RMA Form Comm-Co BV***

* Make sure to have reliable backups (test them!).
* Comm-Co is ***not responsible*** for loss of data.
* Do not send unrelated accessories. Only send whats necessary.
* Make sure to submit a clear complaint description (“It doesn’t work” isn’t very helpful).
* Delivery costs are taxed.
* Our terms and conditions apply to all our services.

|  |  |
| --- | --- |
| **RMA Number:** |       |
|  |  |
|  | Delivery address | Invoice address if different from delivery address |
| Company |       |       |
| Street + nr |       |       |
| Postcode + Town |       |       |
| Country |       |       |
| Name |       |       |
| Phone |       |       |
| Fax |       |       |
| E-mail address |       |       |

**Information about your device**

|  |  |  |  |
| --- | --- | --- | --- |
| Product number | Serial number | Description of fault | Service contract |
|       |       |       |       |
|       |       |       |       |
|       |       |       |       |
|       |       |       |       |
|  |
| **More details about the fault:** |       |
|  |
|  |
| **Miscellaneous (password, etc):** |       |
|  |
|  |
| **Reason for return:** |       |
|  |  |
| **[ ]** Repairs | **[ ]** Wrong delivery |
| **[ ]** DoA (Dead on Arrival) | **[ ]** Goods incomplete |
| **[ ]** Repeat Repair Please quote old RMA no:       | **[ ]** Other reason, please state:       |
|  |  |  |  |  |  |

**Signature:**

|  |  |  |
| --- | --- | --- |
|       |  |       |
| Date |  | Signature |

**Company info**

|  |  |
| --- | --- |
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| the Netherlands | Website: http://www.comm-co.com |